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## Affordable IT Support Packages

Peace of mind for your business at competitive prices

IT support from  
£10pm – from a  
trusted provider  
based in  
Wrexham

| IT Support Packages               | Remote | Plus     | Pro      | Unlimited |
|-----------------------------------|--------|----------|----------|-----------|
| Per Server                        | £45pm  | £85pm    | £85pm    | £85pm     |
| Per Computers                     | £10pm  | £10pm    | £13pm    | £15pm     |
| Support service                   |        |          |          |           |
| Server support                    | ✓      | ✓        | ✓        | ✓         |
| PC/device support                 | ✓      | ✓        | ✓        | ✓         |
| Server/Network callout            |        |          |          |           |
| Remote support                    | ✓      | ✓        | ✓        | ✓         |
| Onsite callout (4hr response)     | £40    | ✓        | ✓        | ✓         |
| Hourly rate onsite                | £25ph  | Included | Included | Included  |
| Computer/equipment/device callout |        |          |          |           |
| Remote support                    | ✓      | ✓        | ✓        | ✓         |
| Onsite callout (8hr response)     | £40    | £40      | ✓        | ✓         |
| Hourly rate onsite                | £25ph  | £25ph    | Included | Included  |
| Protection/Security               |        |          |          |           |
| AGV anti-virus (per PC)           | £2     | £2       | £2       | ✓         |
| AGV content filter (per PC)       | £1.30  | £1.30    | £1.30    | ✓         |
| Remote back-up (per unit, 5GB)    | £1.50  | £1.50    | £1.50    | ✓         |
| Monitoring                        |        |          |          |           |
| Daily back-up checks              | ✓      | ✓        | ✓        | ✓         |
| 24/7 monitoring                   | ✓      | ✓        | ✓        | ✓         |
| Maintenance                       |        |          |          |           |
| Patch management                  | ✓      | ✓        | ✓        | ✓         |
| Software updates                  | ✓      | ✓        | ✓        | ✓         |
| Security updates                  | ✓      | ✓        | ✓        | ✓         |

Affordable,  
local  
service

4 hour  
callout

Remote  
support

24/7  
monitoring

Server/PC  
builds  
from £250

**Protect your business and keep downtime costs at bay**

Call, email or live chat with us on our website today!

01978 228 777

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www.navitec.co.uk