

## Our Promise to You. . .

Richter's guarantees your jewelry purchase for 2 years from date of purchase.

We will repair or replace any piece of jewelry that is determined to be defective in materials and/or workmanship.

We will repair or replace any stone loss up to 0.20ct. per stone, due to defects in materials and/or workmanship.

Our jewelry repairs are guaranteed for 6 months from completion date.

Our watch repairs are guaranteed for 90 days from completion date. We do not warranty watches against water damage.

We offer free lifetime cleaning & inspection of your jewelry from Richter's. We'll make sure everything is safe & secure and, of course, sparkling. You should do this at least every six months.

Above all, we want you to be pleased with your jewelry purchase or repair from Richter's. If you have any questions or concerns, please never hesitate to speak to us.