

Laboratory Services

*Experts in optimizing your
laboratory's performance*



Smart Consulting Group – Laboratory Services

Do you have a lean laboratory? If not then you are most likely costing your organization money either directly or indirectly through poor integration with the manufacturing floor.

It's a fact today that there are very significant losses associated with inefficient QC laboratories that can be rectified with the application of proper lean methodology and good program management.

At Smart Consulting Group we are experts at showing you how to use Heijunka tools, 5S and waste reduction/elimination to transform your laboratory into an efficient, effective and compliant service unit that will add significant value to your overall factory operations.

We will transform your laboratory operation by showing you many new ideas including;

- How to optimize facility layouts
- Position equipment for maximum efficiency and compliance
- Develop a program methodology to improve sample analysis performance
- Install tier meeting methodology to address pressing issues
- Improve right first time results
- Develop key performance indicators for your system
- Develop scorecards to track and trend performance
- Develop metrics to help you develop continuous improvement strategies
- Install data dashboards and performance boards to inform management and staff at a glance



At Smart Consulting Group we build client specific core teams to address our client issues. As seasoned pharmaceutical professionals, we know what your issues are and we have the experience and lean/process excellence skills to address them.

Our laboratory system services include the following:

- QC strategy/process flow
- Lean laboratory design and operation
- Value stream improvement
- QC analytical laboratory management
- QC analytical methods development/validation
- Sample management
- Stability program design management
- Data management/LIMS
- Reference standards
- Laboratory training and shadow coaching

Let us show you how to get the real performance out of your laboratory.

Call us at 610-344-9218 to find out more.