

TMG

2015

# Strategic & Operational Plan

Our People and Our Processes are the difference!

#### We have the building blocks



We build the difference and they will want it.



# Strategy

- Vision
  - Growth
  - Profitability
  - Sustainability

- Mission
  - Respect
  - Reputation
  - Relationship
  - Reward

- Values
  - People
  - Partnership
  - Communication
  - Commitment

- Charter
  - People
  - Ethics
  - Safety

# Marketing and Business Development

- Location
  - Local
  - National
  - International
- Industries
  - Government
  - Commercial
  - Construction
  - Health

### **Professional Services**

- Consulting
- Business Intelligence
- Design
- Installation
- Integration
- Maintenance
- Support Services
  - Products
  - Training

### **Business Process**

- Tendering
- Estimates
- Quotes
- Projects

# Strategy

- Vision
  - Growth
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### Vision, Mission, Value & Charter

#### Vision

 We, a united TMG Strategy Team, are committed to growing our people and refining our processes to produce a minimum of 10% increase in our profit per quarter in 2014. in addition, we are focussed on building our Client base by one new Client per quarter, in 2014.

#### Mission

 As a Team we are committed to building mutual respect between each member and our Clients. Based on mutual respect we will develop mutually rewarding relationships between our team members and our Clients.

#### Values

 At the core of our values are our people, who are committed to developing partnerships between TMG Strategy and our Clients through constant and consistent communication.

## Charter

- In development
  - Core elements
    - People
    - Ethics
    - Safety

### **Professional Services**

- Consulting
- Business Intelligence
- Design
- Installation
- Integration
- Maintenance
- Support Services
  - Products
  - Training

### **Business Process**

- Consulting
- Estimates
- Proposals (previously called quotes)
- Projects