

# Service and value

## you can trust

The London Gold Refinery, we'll make every effort to provide you with impeccable service every step of the way and offer you the very best value for your unwanted gold. Send your scrap jewellery to us and we'll pay you the highest possible price within 24 hours.



## Why Choose London Gold Refinery?

### OFFER HIGHER GOLD PRICES AND ONE-TO-ONE CUSTOMER SERVICE CAN COUNT ON.

We're so confident you won't find a better price that we promise to **MATCH ANY WRITTEN OFFER** for the same item from any other cash for gold site.

Their customer service is second to none, and the price they gave me for my gold was just as impressive!

Carole West

“

Our tracker service means you can **SEE WHERE YOUR GOLD IS UP TO AT EVERY STAGE**, from application to receipt of your cash – find your personal tracker number on the back of this folder.

Read more of what our customers say about our service: [www.londongoldrefinery.co.uk/testimonials](http://www.londongoldrefinery.co.uk/testimonials)



## Selling your gold to us...

### WE ACCEPT ANY GENUINE ITEMS, INCLUDING UNHALLMARKED JEWELLERY

We'll pay cash for any precious metals whatever their condition, including gold, silver, platinum, palladium and even unhallmarked items.

### How to check if your jewellery is genuine

A hallmark is the first thing to look for (see our guide to hallmark symbols on the right); however, your jewellery may still be genuine even if it doesn't carry a hallmark.



A simple test in such cases is to see if your items are magnetic – high-grade gold, silver and metals from the platinum group are non-magnetic. If you're still not sure, don't worry, as you can still send your items for valuation; we'll thoroughly test them and make an appropriate offer.

### What happens when we receive your gold?

Send your items to us using the padded envelope provided, upon which you can find full packing and postage instructions. Our experts will assess the value, calculating the pure gold content and weight of each item using our state-of-the-art accurate electronic

“ Other companies I approached for valuations offered nowhere near as much as London Gold Refinery. ”

Paul Barrymore

“ I cannot recommend London Gold Refinery enough - they have their service down to a fine art. ”

Mrs P Whitworth

“ Such a straightforward service! I really couldn't believe at first that there was no catch anywhere – it doesn't cost anything, they provide free postage and insurance and you get a really competitive price. ”

Pamela Robertson

VIEW YOUR TRACKING DETAILS OVERLEAF

Unlike many of our competitors, we **PROVIDE INSURANCE FOR YOUR ITEMS UP TO £2,500** at no extra cost to you.

# YOUR TRACKING DETAILS

Track your order quickly and easily online using the details below

Name

Stephen Tyers

Royal Mail special delivery tracking number

CX 4216 6781 6GB

Track your items at [track.royalmail.com](http://track.royalmail.com) using the tracking number above.

London Gold Refinery internal tracking number

0712 2437

Track your items at [www.londongoldrefinery.co.uk](http://www.londongoldrefinery.co.uk) using the tracking number above.

**www.londongoldrefinery.co.uk**  
**Freephone 0800 024 6136**

Monday to Friday: 9am – 6pm

**LONDON**  
GOLD REFINERY



**THANK YOU**

FOR CHOOSING US

London Gold Refinery is a division of UK CCB LTD  
Companies House Registration Number 08998672  
Under the Registrar of Companies for England and Wales

# LONDON

— G O L D R E F I N E R Y —

GET THE BEST PRICE FAST FROM BRITAIN'S LEADING GOLD REFINERY

## STEP 1

Place your old, broken or unwanted jewellery inside the sealable plastic bag that's labelled with your address

## STEP 2

Select the payment method you prefer by ticking the corresponding box on this padded envelope (see overleaf), and then put the plastic bag inside and seal

## STEP 3

Put the padded envelope in the pre-paid Royal Mail Special Delivery bag and take it to the Post Office

[WWW.LONDONGOLDRFINERY.CO.UK](http://WWW.LONDONGOLDRFINERY.CO.UK)

PEEL & SEAL THIS ENVELOPE ▶

# LONDON

— G O L D R E F I N E R Y —

WHEN YOUR GOLD ARRIVES  
WITH US...

[Customer ID 0712 2437]

We'll call you within 24 hours to offer you our best  
price

Stephen Tyers  
Flat 13, Sunderland  
Point, 1 Hull Place  
London,  
E16 2SN

If you accept the offer, payment will be sent to you  
via your preferred method within 24 hours; if you  
don't, we'll send your jewellery back to you, free of  
charge

Questions? Freephone 0800 024 6136  
Monday to Friday: 9am-6pm

Are your details correct? If not, please amend:

Full name  
Address  
Town/City  
Postcode  
Telephone  
Email

Tell us how you should be paid. (please tick one)

Cheque  
 Bank transfer (Quickest method)  
Sort code   
Account number   
 Cash (Subject to £10 charge)

By sending in my items, I agree with all the terms & conditions