

Service and Value you can trust

The London Gold Refinery, we'll make every effort to provide you with impeccable service every step of the way and offer you the very best value your unwanted gold. Send your scrap jewellery to us and we'll pay you the highest possible price within 24 hours.

Why Choose London Gold Refinery?

OFFER HIGHER GOLD PRICES AND ONE-TO-ONE CUSTOMER SERVICE CAN COUNT ON.

We're so confident you won't find a better price that we promise to **MATCH ANY WRITTEN OFFER** for the same item from any other cash for gold site.

Our tracker service means you can **SEE WHERE YOUR GOLD IS UP TO AT EVERY STAGE**, from application to receipt of your cash – find your personal tracker number on the back of this folder.

If you aren't satisfied with our offer, you can simply choose to cancel and we'll post your gold back to you absolutely **FREE OF CHARGE, NO QUESTIONS ASKED.**

Unlike many of our competitors, we **PROVIDE INSURANCE FOR YOUR ITEMS UP TO £2,500** at no extra cost to you.



TELEPHONE 0800 024 6136 (Monday to Friday 9am - 6pm)

“ Their customer service is second to none, and the price they gave me for my gold was just as impressive! ”

Carole West



“ Other companies I approached for valuations offered nowhere near as much as London Gold Refinery. ”

Paul Barrymore

“ I cannot recommend London Gold Refinery enough - they have their service down to a fine art. ”

Mrs P Whitworth

Read more of what our customers say about our service:
www.londongoldrefinery.co.uk/testimonials

“ Such a straightforward service! I really couldn't believe at first that there was no catch anywhere – it doesn't cost anything, they provide free postage and insurance and you get a really competitive price. ”

Pamela Robertson

Selling your gold to us...

WE ACCEPT ANY GENUINE ITEMS, INCLUDING UNHALLMARKED JEWELLERY

We'll pay cash for any precious metals whatever their condition, including gold, silver, platinum, palladium and even unhallmarked items.

How to check if your jewellery is genuine

A hallmark is the first thing to look for (see our guide to hallmark symbols on the right); however, your jewellery may still be genuine even if it doesn't carry a hallmark.



A simple test in such cases is to see if your items are magnetic – high-grade gold, silver and metals from the platinum group are non-magnetic. If you're still not sure, don't worry, as you can still send your items for valuation; we'll thoroughly test them and make an appropriate offer.

What happens when we receive your gold?

Send your items to us using the padded envelope provided, upon which you can find full packing and postage instructions. Our experts will assess the value, calculating the pure gold content and weight of each item using our state-of-the-art scientific facilities.

GOLD			
Carat	Hallmark	Pictorial	
9	375		
14	585		
18	750		
22	916		
24	999		
SILVER			
800	925	958	999
PLATINUM			
850	900	950	999

VIEW YOUR TRACKING DETAILS OVERLEAF

YOUR TRACKING DETAILS

Track your order quickly and easily online using the details below

Name

Stephen Tyers

Royal Mail special delivery tracking number

CX 4216 6781 6GB

Track your items at track.royalmail.com using the tracking number above.

London Gold Refinery internal tracking number

0712 2437

Track your items at www.londongoldrefinery.co.uk using the tracking number above.

www.londongoldrefinery.co.uk

Freephone 0800 024 6136

Monday to Friday: 9am – 6pm

London Gold Refinery is a division of UK CCB LTD
Companies House Registration Number 08598672
Under the Registrar of Companies for England and Wales


LONDON
— GOLD REFINERY —

THANK YOU
FOR CHOOSING US

www.londongoldrefinery.co.uk

LONDON

—GOLD REFINERY—

GET THE BEST PRICE FAST FROM BRITAIN'S LEADING GOLD REFINERY

STEP 1

Place your old, broken or unwanted jewellery inside the sealable plastic bag that's labelled with your address

STEP 2

Select the payment method you prefer by ticking the corresponding box on this padded envelope (see overleaf), and then put the plastic bag inside and seal

STEP 3

Put the padded envelope in the pre-paid Royal Mail Special Delivery bag and take it to the Post Office

WWW.LONDONGOLDREFINERY.CO.UK

LONDON

— GOLD REFINERY —

[Customer ID 0712 2437]

Stephen Tyers
Flat 13, Sunderland
Point, 1 Hull Place
London,
E16 2SN

PEEL & SEAL THIS ENVELOPE ►

WHEN YOUR GOLD ARRIVES WITH US...

We'll assess the value using our accurate testing
equipment

We'll call you within 24 hours to offer you our best
price

If you accept the offer, payment will be sent to you
via your preferred method within 24 hours; if you
don't, we'll send your jewellery back to you, free of
charge

Questions? Freephone 0800 024 6136

Monday to Friday: 9am-6pm

Are your details correct? If not, please amend:

Full name
Address
Town/City
Postcode
Telephone
Email

Tell us how you should be paid: (please tick one)

☐ Cheque

☐ Bank transfer (Quickest method)

Sort code

Account number

☐ Cash (Subject to £10 charge)

By sending in my items, I agree with all the terms & conditions