COMPANY PROFILE

TECHNICAL
INFRASTRUCTURE
SERVICES

2023

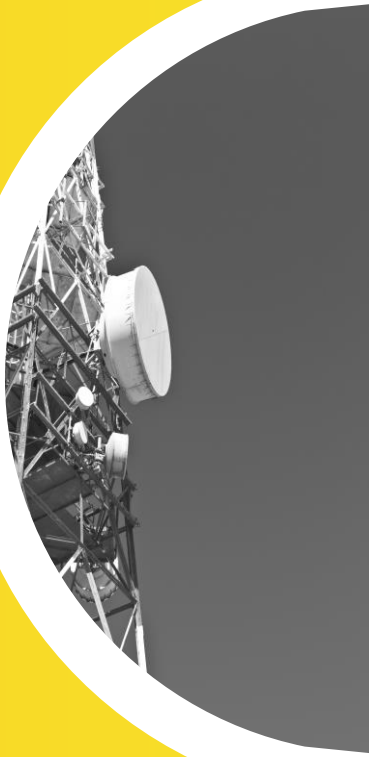


infracon

WELCOME

COMPANY PROFILE 2023

Bridging the gap between requirements and project delivery through specialised consultation and seamless system integration.



infracon

Welcome to Infracon's company profile. Inside these pages, you will discover our journey as a specialised technical consultancy and project management outfit. Our expertise lies in delivering exceptional infrastructure projects, focusing on building systems, telco infrastructure, critical systems, and plant control. Within our profile, you will uncover our commitment to innovation, operational excellence, and a customer-centric approach. Our team of dedicated professionals thrives on transforming complex ideas into tangible solutions. By collaborating closely with our clients, we deliver tailored strategies and services that not only meet their current needs but also anticipate future requirements. Thank you for joining us on this journey. We invite you to delve into the depths of our company profile and explore the breadth of our expertise, services, and unwavering dedication to excellence.

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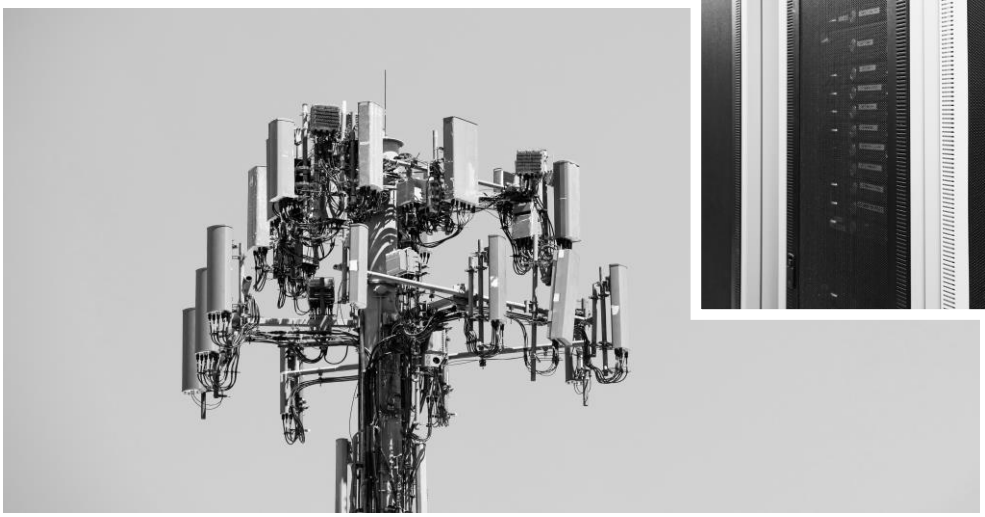
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OUR

COMPANY





We recognise that many standard consulting engineers may not possess the expertise to fully specify the intricate technical aspects of modern projects, so we specialise in bridging this gap between your requirements and what a project delivers.

Our Mission

In today's information economy and high-tech era many organisations are having to integrate more and more technical components into their projects to achieve the functionality and manageability they desire over their critical ICT/telecommunications infrastructure, HVAC, data centers, and electronic security systems. This leads to a mismatch between user requirements and specifications which often leads to delays, variations, and budget blow outs in many projects.

At Infracon, we are dedicated to bridging the gap between requirements and specifications, delivering tailored solutions that meet your organisation's unique needs. Our focus on client satisfaction, expertise in technical infrastructure, and commitment to seamless project execution set us apart in the industry, and together with our focus on bridging the gap between requirements and project delivery, makes us the ideal partner for your technical project.

THE INFRACON

ADVANTAGE

Technological Consulting

Our dedicated team excels in designing and optimising systems such as BMS, CCTV, Electronic Security, and Critical Power Management. We offer meticulous lab testing of integrated systems to ensure flawless performance. With our expertise in workflow design and documentation, we streamline processes and enhance operational efficiency.

Projects

Our experienced team excels in overseeing all aspects of projects, from civil works to construction and technical components. We offer seamless coordination and execution, ensuring successful project outcomes. Moreover, we provide complete design and construction services, taking your technical infrastructure projects from initial design to final commissioning.

Maintenance

Our proactive infrastructure monitoring services ensure early detection of potential issues, allowing us to take prompt action and prevent disruptions. We provide programmed maintenance services tailored to your specific needs to keep your infrastructure in optimal condition. With our asset performance monitoring, we enable data-driven decision-making and help maximise the performance of your assets.

We prioritise client satisfaction by delivering tailor-made solutions.

Our value

At Infracon, we are driven by a core set of values that define who we are and guide everything we do. With a relentless commitment to excellence, integrity, and innovation, we strive to exceed expectations in every project. We prioritise client satisfaction by delivering tailor-made solutions, leveraging our technical expertise and industry insights. Our team fosters collaboration, embraces challenges, and continuously seeks opportunities for growth and improvement. With a customer-centric approach and a passion for transformative results, we are dedicated to creating enduring partnerships and making a positive impact on the world of technical consulting.

DIRECTOR'S STATEMENT

"It is with great pleasure that I welcome you to Infracon, a renowned technical consultancy and project management company at the forefront of delivering exceptional infrastructure projects. Since our inception, we have been dedicated to bridging the gap between end user requirements and construction specifications, ensuring that our clients' visions become a tangible reality." Craig Newton

Furthermore, I am proud to highlight our notable engagements with stakeholders in Papua New Guinea, specifically in remote regions. By leveraging our expertise and experience, we have successfully navigated the complexities of these challenging environments, enabling us to deliver sustainable solutions that contribute to the development and growth of these communities.

As a proud Gunnebo Service Partner in the Pacific Region, we bring cutting-edge solutions and expertise to ensure the highest standards of safety and security for our clients' infrastructure. Additionally, our status as a trusted ComAp solutions partner empowers us to deliver state-of-the-art control systems and solutions that optimise commitment to delivering comprehensive and advanced technologies in the realm of video surveillance and integrated security solutions. On behalf of Infracon, I invite you to explore our company profile and witness the depth of our expertise and the breadth of our service offerings.

Craig Newton

Director, Infracon.

INFRACON'S PARTNERSHIPS AND CAPABILITIES

How we achieve excellence in service delivery

At Infracon, we have established a strong presence in the field of facilities and key personnel expertise. Operating from offices and workshops in Port Moresby and SE QLD, we offer comprehensive equipment repairs, testing, and integration services. Our lab environments enable us to simulate client systems, ensuring software updates and configuration changes are thoroughly tested before deployment.

Our team comprises diverse professionals who specialise in various areas, including industrial field engineering, electronic security, electronics engineering, software programming, network engineering, BMS engineering, project management, rigging and fabrication, and solutions architecture. Each team member excels in their respective specialisation, serving as a knowledge resource for our team.

We pride ourselves on our incident management and escalation capabilities, supported by our integrated helpdesk and service management portal. With a 24/7 GNOC based in QLD, we generate incident tickets, assign service technicians, and engage on-call technicians when necessary. Our maintenance contracts with SLAs are meticulously managed through our reporting and analysis-focused management portal.

As a testament to our expertise, we have cultivated a strong partner network and hold various vendor certifications. Our skill set spans electronic security and building systems, including partnerships with renowned industry players such as Cisco, VMware, Gallagher, Milestone, Axis, APC, and more. These partnerships allow us to deliver comprehensive solutions and quality service to our clients.

At Infracon, we are committed to excellence in facilities management and technical expertise. Our team's passion, paired with our esteemed partners, positions us as a trusted provider in the industry. Join us and experience the difference we can make in your projects and operations.



Our Services

In today's rapidly advancing world, projects are becoming increasingly technical. At Infracon, we understand that as an end customer, it can be challenging to know exactly what you need to achieve your desired outcomes.

Our team of experienced professionals will work closely with you to understand your unique needs and tailor solutions that address your specific requirements. We are committed to providing exceptional service, ensuring efficient functionality, and maintaining the highest standards of performance.

Data Centre Planning

Planning, designing, and building data centers to make sure they have enough space and resources for their intended use.

Electronic Security Systems

Designing and installing electronic security systems and making sure they work well with other systems and workflows.

Fiber and microwave telecommunications links

Setting up telecommunications links using fiber optic cables or microwave technology, both over long distances and for the final stretch to users.

Telecommunication Facilities

Building and managing telecommunications facilities like towers, huts, and satellite earth stations, as well as dealing with the necessary licenses.

Installing Power Systems

Installing and maintaining power systems that are crucial for operations, including backup power, solar and DC systems, and systems for regulating electricity.

Building Automation

Designing and implementing systems for managing and automating buildings, including integrating different systems so they work together smoothly.

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Thank You

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