



## WHO WE ARE

The Local Plug is a growing Electrical maintenance company based in the Inner West.

We are established on sound service principles with honesty, communication, and respect at the forefront of every team member.

We strive for openness, trust, and accountability and we are in the business of providing solutions to help others. We see ourselves as an extension of your team.

## CONTACT AND LICENSES

Email

[Services@thelocalplug.com.au](mailto:Services@thelocalplug.com.au)

Mobile Phone

David - 0434 379 019

Brian - 0451804021

Electrical license number

The Local Plug Pty Ltd -  
453094C

David - 333819C

Brian - 400584C

ABN: 4766 9322 007

Public Liability

\$20,000,000

## Capability statement

### MISSION

Dedicate ourselves to providing world class service to anyone in need, based on honesty, communication and respect.

### CORE VALUES

- Safety and Security is priority
- Support when you need it most
- Service with an over-the-top WOW
- Satisfaction with loyalty and integrity

### Brief List of the most common services we provide

- 24/7 Emergency service
- Switchboard UPGRADE and REPAIRS
- Light fitting installations
- Powerpoint installations
- Surge device installations
- Testing and servicing electric hot water systems
- Smoke Alarm installation with compliance certificate
- Electric Vehicle charging stations
- Ceiling and Exhaust fan installations with roof and wall venting
- Appliance installations
- Fault finding
- TV, DATA and FREE TO AIR Aerial installations

## **WHY CHOOSE THE LOCAL PLUG**

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### **Support when you need it most**

The Plug provides around the clock assistance, whether during normal business hours or emergencies we are focused on providing solutions for our clients.

### **Fast and responsive team with a direct contact**

The Plug treats every one of our clients as a VIP. We pride ourselves on being able to provide a quick turn around for all our jobs. We make the whole process smooth, from booking the job to attending and completion.

### **Satisfaction with loyalty and integrity**

We value our transparency and communication skills to deliver an outstanding performance which reflects our happy customer base.

### **We provide courtesy calls**

The appointment will be confirmed the day before and our technicians will call you half an hour in advance on approach to the job

### **Licensed and insured technicians**

All our technicians are experts of their field, with the relevant equipment, knowledge and licenses to carry out our duties.