



MiSWITCH is a Unified Communications platform that breaks down the barriers created by complex on-premise hardware. MiSWITCH operates in geo-redundant cloud hubs that are built to protect your business communications from getting disrupted by hardware failures and network outages. Our always-on service provides the ability to increase your users instantly and make changes to your account from anywhere you can access the Internet. MiSWITCH delivers the flexibility your business needs in today's business environment.



MiSWITCH provides simple to use and reliable PBX service, along with many new features.



MOBILE APP

Run your business from your mobile phone. Using our mobile app, you can seamlessly move calls from your business line to your cell phone.



SMS

Activate SMS capabilities to send and receive text messages from your business number!



FAX

Integrated Fax to email and Fax adapters allow you to eliminate expensive analog lines and improve productivity.



ENHANCED VOICEMAIL

Get voicemails delivered directly to your email or as an SMS message right to your cell phone.

At MiSWITCH, we make it easy. Start your service on a 30-day trial, and you will get a professionally installed phone system, including call routing, voice recordings, and user training.

REACH UC IS THE MOBILE WORKERS DREAM









Communicate from anywhere with our IOS and Android app. Take control over your calls and messages while adding SMS on your business line, presence, and contact management. Fax, web conferencing, and push notifications.



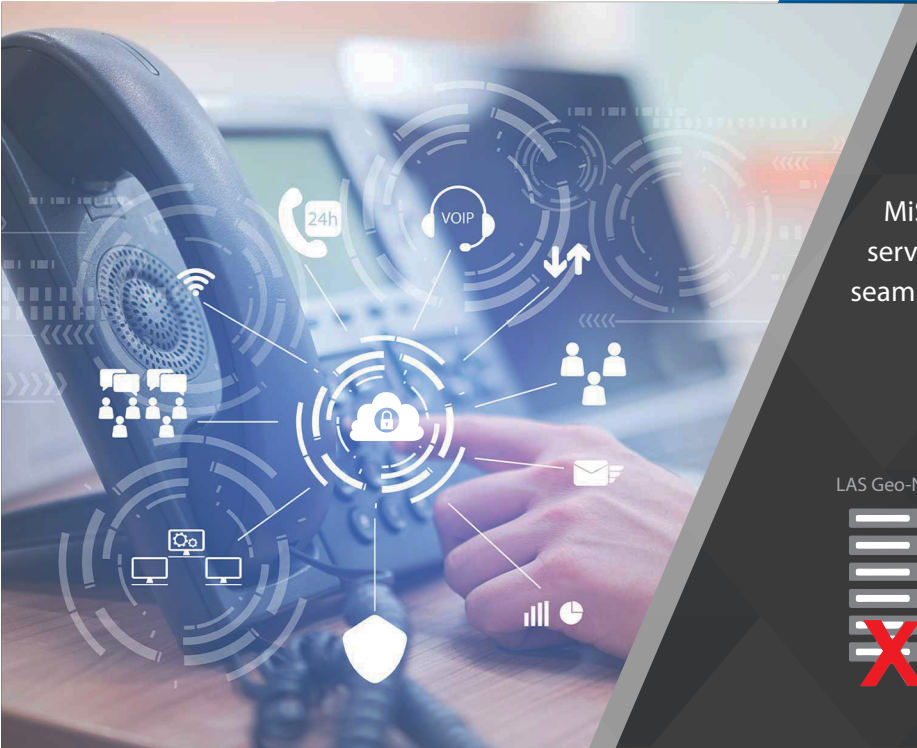
Download ReachUC from the App Store or Google Play store and seamlessly integrate your desk phone, PC, and mobile device for a genuinely Unified experience.



Every MiSWITCH user receives the following robust features.

-  Unlimited Local and Domestic Long Distance
-  Voicemail to email
-  Dedicated Phone Number
-  E911
-  Mobile Application
-  Built-In Disaster Recovery
-  Professional Onsite Installation
-  Service Level Agreement 99.99%





UNMATCHED RELIABILITY

MiSWITCH operates on redundant Infrastructure as a service hosted in New York, Dallas, and Las Vegas. With seamless failover, our network architecture guarantees the highest uptime.

Geo- Redundant Network

LAS Geo-Node



DAL Geo-Node



NYJ Geo-Node



The MiSWITCH platform leverages industry standard SIP to provide innovative and integrated telephony and UC services. Because the capabilities of our systems have been exposed through RESTful application programming interfaces, you can leverage all of the features of our platform and control every aspect of call flow, media handling and even business logic.

Rest assured that your platform is future proof – as technology and markets continue to evolve, new features will be added as application servers that are managed by the platform’s robust SIP Session Control stack.

- Amazon Alexa Skills
- Specialized Call Center applications
- DID Ordering and Management portal
- CDR (Call Detail Record) Automation
- Custom IVR (interactive voice response) systems
- Smartphone applications
- Integration with CRM and Billing systems

Group Features

- Auto-Attendant
- Music on Hold
- Call Queues
- Hot Desking
- Key Line Configuration
- Night Mode
- Integrations

User Features:

- Mobile Integration
- Voicemail to Email/Transcription
- Call Recording
- Customer answering rules
- Call Analytics
- User Portal



PHONES FOR EVERY KIND
OF BUSINESS NEED

Choose state-of-the-art phones, bring
your own device, or connect with
our free mobile app.

YEALINK PHONES



Yealink
SIP- T42S



Yealink
SIP-T46S



Yealink
SIP-T48S



Yealink
SIP- T57W

POLYCOM PHONES



Polycom VVX 250
Business Media Phone



Polycom VVX 350
Business Media Phone



Polycom VVX 450
Business Media Phone