



Deakin/SACS ARC Linkage grant concept
NDIS workforce

| LAC/Planning | Service Provision |
|--|---|
| E.G. Local Area Coordinators E.G. BSL | E.G. Direct Care Workers E.G. Yooralla |

Foundations for Excellent Performance

- Performance assessment – outcomes and KPIs
- Underlying competencies to drive performance
 - o Key skills and Other Attributes
- Psychological markers
 - o Cognitive abilities
 - o Personality – HEXACO
 - o Values – Schwartz Personal Values

Why?

- Recruitment accuracy leads to better service for participants, reduction of staff turnover and higher productivity for organisations. Better engagement & cultural characteristics.
- Training needs. We identify key competencies and how to develop them.
- Development of performance – clarity of success markers
- Underpins a more effective, successful and efficient NDIS workforce for Australia