

# WHAT TO EXPECT

## INSPECT & ADVISE

Your Roof Advisor completes an in-depth inspection of all aspects of your roofing system and discusses their findings with you. They then provide trusted guidance with regards to the options available to you.

**Receive inspection report and estimate(s) within 24 hours.**

## HOMEOWNER CHOOSES BEST OPTION

You select the best option for your roofing system and let RoofAdvisor know.

**Make your choices and let us know with a signature.**

## SCHEDULING

RoofAdvisor staff contacts you to select a date and time for your service. Many of our services are weather dependent, so this may be a range of dates.

**We give you a call to schedule., then we'll email reminders.**

## PRODUCTION

You're in great hands! Your Roof Advisor manages every step along the way, making sure your service is completed to the RoofAdvisor standard.

**We email updates and information about your service status.**

## FOLLOW UP MEETING WITH ROOF ADVISOR

Your Roof Advisor will meet with you and discuss your service.

**We call you to choose a great date and time.**

## COMPLETE CUSTOMER SATISFACTION

Your Roof Advisor ensures that you are completely satisfied with all of our work. RoofAdvisor doesn't accept payment until you're happy with the service you received.

**Your satisfaction is our number one goal!**