

Are you *unhappy* with your current strata manager?

您是否对目前的Strata Management公司不满意?



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- 1) Are you paying too much in management fees?
- 2) Is your strata manager hard to get through to repairs/maintenance?
- 3) Are your repairs and maintenance completed on a timely and cost effective basis?

**Please contact Cityhome
Strata Management**

欢迎致电堡城物业管理公司我们有华人
物业经理为您服务

P: 02 9683 2695

E: info@cityhomestrata.com.au

www.cityhomestrata.com.au

Suite7, 383 Church St., Parramatta NSW 2150



Other problems you may experience at the moment:

1. Poor account management, special levies all the time?
2. Levies are expensive but service is poor?

Cityhome will

- ✓ respect our multicultural nation, our staff can communicate in several languages as well as English.
- ✓ regularly visit all our buildings to check for repairs and maintenance and all breaches of by-laws.
- ✓ charge no extra fees for photo copying, postage, emails etc. They are all included in our management fee.
- ✓ reply to phone calls within 1 hour, voice mail within 3 hours and written correspondence on the same day.
- ✓ use only fully licensed and experienced tradesmen who guarantee all their work.
- ✓ manage each building's account professionally.



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