

Scenario: Proceed to service (Call next patient)

1. The HCP (doctor) in their office clicks 'Call next patient' on their desktop computer.
2. In the waiting area in front of reception, the patient hears and sees their number being called from a screen above reception.
3. The customer walks to the doctors room and is greeted by the doctor.
4. After the HCP has completed the consult and put notes into the notes section, clicks 'End consult' on their computer screen.

