

Secure the future of your Salesforce.com implementation with Solutions Assurance

Partner with Admiral Consultants to protect the future of your Customer Relationship Management solution with a Solutions Assurance subscription

Successful Customer Relationship Management is a journey and not a destination. As your company grows and your customers needs change, your organisation will need to adapt in order to remain competitive.

Reflecting this flexibility throughout your sales cycle and customer support strategy is essential. Enabling these changes through your Salesforce.com solution is fundamental to providing a unique response to your customers.

“ I always find Admiral to be highly responsive, straightforward to deal with and very flexible in their approach. ”

Sales Director

Benefits

- Rapid response
- Effective results
- Regular reviews
- Proactive knowledge share
- Multi-channel case logging
- Service Level Agreements
- Flexible terms
- Scalable levels of support
- Improve solutions adoption
- Maximise ROI

Solutions Assurance provides your organisation with the confidence that your solution is protected and is constantly under review to make it the very best it can be.

Gain unrivalled access to Salesforce.com support and consulting professionals your users and administrators can benefit from up-to-date product knowledge to optimise your Salesforce.com solution.

Secure the support solution that reflects your organisation's need for innovation and excellence in business solutions.

Continue to Succeed

- Dedicated customer portal
- Log cases through web or Twitter
- Monthly solutions health checks
- Quarterly solutions reviews
- Regular Lunch 'n' Learn webinars

We make it easy to ask for help and obtain rapid responses and solutions by providing multi-channel web access to our support team including a dedicated customer portal along with Twitter, Facebook and Chatter based communication.

You will benefit from proactive scheduled health checks and solutions reviews leading to continued refinement recommendations and adoption techniques.

Extend your knowledge by attending our special Lunch 'n' Learn webinars.

Flexible and Adaptable

- Interim tactical help
- Post-deployment support
- Strategic solutions assurance

Tailored packages

- Variable terms of support
- Flexible functional areas of cover
- Single or multiple users
- Alternative levels of entitlement
- All-inclusive subscription

From
£840 per month

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